

2020–2021

KPI DATA SUPPLEMENT

SUMMARY



Health

Version 1.0




June 2020

Contact:




Further information regarding this document can be obtained from the System Information and Analytics Branch. All queries to:

MOH-SystemInformationAndAnalytics@health.nsw.gov.au.

Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 1: Keep people healthy						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
1.1	Childhood Obesity – Children with height and weight recorded (%)	70	<65	≥65 and <70	≥70	MS1102
1.2/1.6	Smoking During Pregnancy - At any time (%):					
	Aboriginal women	≥2% decrease on previous year	Increase on previous year	0 to <2% decrease on previous year	≥2% decrease on previous year	PH-013A
	Non-aboriginal women	≥0.5% decrease on previous year	Increase on previous year	0 to <0.5% decrease on previous year	≥0.5% decrease on previous year	SPH007
1.2	Hospital Drug and Alcohol Consultation Liaison - number of consultations (% increase)	No change or increase from previous year	≥10% decrease on previous year	<10% decrease on previous year	No change or increase from previous year	PH-015A
1.4	Hepatitis C Antiviral Treatment Initiation – Direct acting by District residents: Variance (%)	Individual - See Data Supplement	<98% of target	≥98% and <100% of target	≥100% of target	PH-014C
Outcome 1 Keeping people healthy through prevention and health promotion						
1.4	Children fully immunised at one year of age (%)	95	<90	≥90-<95	≥95	SPH012
1.2/1.6	Pregnant Women Quitting Smoking - By second half of pregnancy (%)	4% increase on previous year	<1% increase on previous year	≥1% and <4% increase on previous year	≥4% increase on previous year	DPH_1201
1.6	Get Healthy Information and Coaching Service - Get Healthy In Pregnancy Referrals (% increase)	Individual - See Data Supplement	<90% of target	≥90% and <100% of target	≥100% of target	PH-011C
	BreastScreen participation rates (%)					SSA140
	Women aged 50-69 years	55	<45	≥45 and <55	≥55	
	Women aged 70-74 years	55	<45	≥45 and <55	≥55	




Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 2 Provide world class clinical care where patient safety is first						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
2.1	Harm-free admitted care:					
	Hospital acquired pressure injuries (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2128
	Healthcare associated infections (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2130
	Hospital acquired respiratory complications (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2131
	Hospital acquired venous thromboembolism (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2132
	Hospital acquired renal failure (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2133
	Hospital acquired gastrointestinal bleeding (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2134
	Hospital acquired medication complications (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2135
	Hospital acquired delirium (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2136
	Hospital acquired persistent incontinence (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2137
	Hospital acquired endocrine complications (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2138
	Hospital acquired cardiac complications (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2139
	3rd or 4th degree perineal lacerations during delivery (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2140
	Hospital acquired neonatal birth trauma (Rate per 10,000 episodes of care)		Individual – See Data Supplement			KS2141
2.1	Discharge against medical advice for Aboriginal in-patients (%)	Individual – See Data Supplement	Increase on previous year	0 and <1% decrease on previous year	≥1% decrease on previous year	SSQ114

Summary of Indicators and Targets for 2020-21 Service Agreements




Strategy 2 Provide world class clinical care where patient safety is first						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
2.3	Patient Engagement Index (Number)					
	Adult admitted patients	8.5	<8.2	≥8.2 and <8.5	≥8.5	KS2302
	Emergency department	8.5	<8.2	≥8.2 and <8.5	≥8.5	KS2304
2.4	Elective Surgery Overdue - Patients (Number):					
	Category 1	0	>1	N/A	0	SSA108
	Category 2	0	>1	N/A	0	SSA109
	Category 3	0	>1	N/A	0	SSA110
2.4	Paediatric Admissions from Elective Surgery Waiting List (Number) – % variance from target	Individual – See Data Supplement	>10%	≥10% below target	At or above target	SURG-002
2.4	Emergency Treatment Performance – Admitted (% of patients treated in ≤4 hours)	50	<43	≥43 to <50	≥50	KSA102
Outcome 4 People receive high quality, safe care in our hospitals						
2.1	Harm-free admitted care:					
	Fall-related injuries in hospital – Resulting in fracture or intracranial injury (Rate per 10,000 episodes of care)	Individual – See Data Supplement				KS2129
2.3	Unplanned Hospital Readmissions: all unplanned admissions within 28 days of separation (%):					
	All persons	Reduction on previous year	Increase on previous year	No change on previous year	Reduction on previous year	SSQ106
	Aboriginal Persons	Reduction on previous year	Increase on previous year	No change on previous year	Reduction on previous year	SSQ107
2.3	Overall Patient Experience Index (Number)					
	Adult admitted patients	8.5	<8.2	≥8.2 and <8.5	≥8.5	KS2301
	Emergency department	8.5	<8.2	≥8.2 and <8.5	≥8.5	KS2303
2.4	Elective Surgery Access Performance - Patients treated on time (%):					
	Category 1	100	<100	N/A	100	KSA103a
	Category 2	97	<93	≥93 and <97	≥97	KSA103b
	Category 3	97	<95	≥95 and <97	≥97	KSA103C




Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 2 Provide world class clinical care where patient safety is first						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
Outcome 3 People receive timely emergency care						
2.4	Emergency Department Presentations Treated within Benchmark Times (%)					SSA105
	Triage 1: seen within 2 minutes	100	<100	N/A	100	
	Triage 2: seen within 10 minutes	95	<85	≥85 and <95	≥95	
	Triage 3: seen within 30 minutes	85	<75	≥75 and <85	≥85	
2.4	Transfer of care – Patients transferred from ambulance to ED <= 30 minutes (%)	90	<80	≥80 and <90	≥90	KSA101

Strategy 3: Integrate systems to deliver truly connected care						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
3.3	Mental Health					
	Acute readmission - Within 28 days (%)	≤13	>20	>13 and ≤20	≤13	KQS203
	Acute Seclusion Occurrence – (Episodes per 1,000 bed days)	<5.1	≥5.1	N/A	<5.1	KQS206
	Acute Seclusion Duration – (Average Hours)	<4.1	>5.3	≥4.1 and ≤5.3	<4.1	SSQ123
	Frequency of Seclusion (%)	<4.1	>5.3	≥4.1 and ≤5.3	<4.1	SSQ124
3.3	Involuntary Patients Absconded – From an inpatient mental health unit – Incident Types 1 and 2 (rate per 1,000 bed days)	<0.8	≥1.4	≥0.8 and <1.4	<0.8	SSQ127
3.3	Mental Health Consumer Experience: Mental Health consumers with a score of Very Good or Excellent (%)	80	<70	≥70 and <80	≥80	KS3202
3.3	Emergency department extended stays: Mental Health presentations staying in ED > 24 hours (Number)	0	>5	≥1 and ≤5	0	KSA202
3.2	Mental Health Peer Workforce Employment – Full time equivalents (FTEs) (Number)	Individual – See Data Supplement	Less than target	N/A	Equal to or greater than specified target	KMH202
3.4	Aged Care Assessment Timeliness - Average time from ACAT referral to delegation - Admitted patients (Days).	≤5	>6	>5 and ≤6	≤5	KS3101




Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 3: Integrate systems to deliver truly connected care						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
3.5	Out of Home Care Health Pathway Program - Children and young people completing a primary health assessment (%)	100	<90	≥90 and <100	100	KF-007
3.5	Domestic Violence Routine Screening – Routine Screens conducted (%)	70	<60	≥60 and <70	≥70	KF-005
3.5	Sustaining NSW Families Programs - Applicable LHDs only - see Data Supplement:					
	Families completing the program when child reached 2 years of age (%)	50	<45	≥45 and <50	≥50	KF-0061
	Families enrolled and continuing in the program (%)	65	<55	≥55 and <65	≥65	KF-0062
Outcome 2 People can access care in and out of hospital settings to manage their health and wellbeing						
3.1	Potentially preventable hospital services (%)	2% or greater decrease compared to previous year	Greater than 2% increase	Between 2% increase and 2% decrease	2% or greater decrease	KS2142
3.3	Mental Health Acute Post-Discharge Community Care - Follow up within seven days (%)	75	<60	≥60 and <75	≥75	KQS204
3.6	Electronic Discharge summaries sent electronically and accepted by General Practitioners (%)	51	<49	≥49 and <51	≥51	SIC108




Strategy 4: Develop and support our people and culture						
Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
4.3	Workplace Culture - People Matter Survey Culture Index- Variation from previous year (%)	≥-1	≤-5	>-5 and <-1	≥-1	SPC111
4.3	Take action - People Matter Survey take action as a result of the survey- Variation from previous year (%)	≥-1	≤-5	>-5 and <-1	≥-1	SPC115
4.1	Staff Performance Reviews - Within the last 12 months (%)	100	<85	≥85 and <90	≥90	KPC201

Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 4: Develop and support our people and culture

Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
4.1	Recruitment: time taken from request to recruit to decision to approve/decline/defer recruitment (business days)	≤10	>10	No change from previous year and >10	≤10	SPC107
4.2	Aboriginal Workforce Participation - Aboriginal Workforce as a proportion of total workforce at all salary levels (bands) and occupations (%)	1.8	Decrease from previous year	No change	Increase on previous year	SPC108
4.5	Compensable Workplace Injury - Claims (% change)	≥10 decrease	Increase	≥0 and <10 decrease	≥10 decrease	KS4401
Outcome 5 Our people and systems are continuously improving to deliver the best health outcomes and experiences						
4.3	Staff Engagement - People Matter Survey Engagement Index - Variation from previous year (%)	≥-1	≤-5	>-5 and <-1	≥-1	SPC110

Strategy 5: Support and harness health and medical research and innovation

Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
5.4	Research Governance Application Authorisations – Site specific within 15 calendar days - Involving more than low risk to participants - (%)	95	<75	≥75 and <95	≥95	KS5304
Outcome 6 Our people and systems are continuously improving to deliver the best health outcomes and experiences						
5.4	Ethics Application Approvals - By the Human Research Ethics Committee within 45 calendar days - Involving more than low risk to participants (%).	95	<75	≥75 and <95	≥95	KS5303

Strategy 6: Enable eHealth, health information and data analytics

Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
6.2	Telehealth Service Access: Non-admitted services provided through telehealth (%)	10	<5	≥5 and <10	≥10	MS2213

Summary of Indicators and Targets for 2020-21 Service Agreements

Strategy 7: Deliver Infrastructure for impact and transformation

Strategic Priority	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
	Improvement Measures only – See Data Supplement					

Strategy 8 Build financial sustainability and robust governance

Strategic Priorities	Measure	Target	Not Performing 	Under Performing 	Performing 	ID
8.1	Purchased Activity Volumes - Variance (%):					
	Acute admitted – NWAU	Individual - See Budget	> +/-2.0%	> +/-1.0% and ≤ +/-2.0%	≤ +/-1.0%	AI-001
	Emergency department – NWAU					ED-001
	Non-admitted patients – NWAU					NA-001
	Sub-acute services - Admitted – NWAU					SA-001
	Mental health – Admitted – NWAU					KS8101
	Mental health – Non-admitted – NWAU					MHDA-005
	Alcohol and other drug related Admitted (NWAU)	See Purchased Volumes	> +/-2.0%	> +/-1.0% and ≤ +/-2.0%	≤ +/-1.0%	PH-018A
	Alcohol and other drug related Non-Admitted (NWAU)					PH-018B
	Public dental clinical service – DWAU	See Purchased Volumes	> +/-2.0%	> +/-1.0% and ≤ +/-2.0%	≤ +/-1.0%	PD-001
8.1	Expenditure Matched to Budget - General Fund - Variance (%)	On budget or favourable	>0.5% unfavorable	>0 and ≤0.5% unfavorable	On budget or favourable	KFA101
8.1	Own Sourced Revenue Matched to Budget - General Fund - Variance (%)	On budget or favourable	>0.5% unfavorable	>0 and ≤0.5% unfavorable	On budget or favourable	KFA103
8.1	Expenditure Projection: Actual compared to forecast (%)	Favourable or equal to forecast	Variation >2.0% to forecast	Variation >1.5% and ≤2.0%	Variation <1.5% to forecast	KFA107
8.1	Revenue Projection: Actual compared to forecast (%)	Favourable or equal to forecast	Variation >2.0% to forecast	Variation >1.5 and ≤2.0%	Variation <1.5% to forecast	KFA108