

Government Access Centre

Phone: 02 6692 7724

Office Hours:

Monday–Wednesday 9.30am – 3pm

Thursday–Friday 9.30am – 4.30pm

Closed for lunch 12.30pm – 1.30pm
daily

Services available:

- Roads & Maritime Services
- Registry of Births, Deaths & Marriages
- NSW DPI Fisheries
- Department of Housing
- NSW Seniors Card applications
- Office of Fair Trading
- Dept Human Services
- TrainLink

For additional information, please obtain the Government Access Services Brochure at reception.

Dorrigo Multipurpose Service is proudly supported by:

*United Hospital Auxiliary
Dorrigo Branch*

President: Sandra McGuire

*Dorrigo MPS Advisory Committee
Chairperson: Margaret Sky*

Thanks, Suggestions and Concerns

The Dorrigo Health Campus welcomes expressions of thanks, comments and suggestions from the community it serves.

Should you have any questions or concerns please bring it to the attention of our staff directly or contact

Nurse Manager

Phone: 02 6692 7700 (Business Hours)

OTHER SERVICES:

Bellinger Health Campus 02 66595800

Dorrigo Support Centre 02 66572896

Homecare 02 66551270

Community Transport 02 66552666

Coffs Harbour

Health Campus 02 66567000

For further information, please contact:

Main reception:

08.30 – 5.00PM 02 66927700

Community Nurses: 02 66927715

Voicemail

Physiotherapy: 02 66927711

Voicemail

Government Access Centre:

02 66927724

PO Box 114, DORRIGO NSW 2453

www.mnclhd.health.nsw.gov.au

Revised: December 2013

Consulted: February 2014

Revision Due: March 2015



Health

Mid North Coast Local Health District

Quality and Excellence in Regional Healthcare

Dorrigo Health Campus

Services Information

Staff at the Dorrigo Health Campus can offer services in:

- ✓ Community Nursing
- ✓ Acute and Emergency Care
- ✓ Residential Aged Care and
- ✓ Government Access Centre.

Coffs Clinical Network

ACUTE CARE SERVICES

All patients receive the same high quality standard of care regardless of their choice to be admitted as a Public Hospital (Medicare) Patient or Privately Insured Patient. Experienced and competent Registered and Enrolled Nurses will provide nursing care and treatment under the direction of the Medical Officer. Should you require tests or care beyond the capacity of the Dorrigo MPS this will be discussed with you.

No Obstetric or Paediatric inpatient service is available.

EMERGENCY CARE

24hr Health Advice Line 1800 022 222

The Emergency Department (ED) is open 24/7 for acutely ill and/or injured people. A Doctor is on call and available to assess your condition and determine the best treatment option. Some people presenting with acute illness/trauma will be transferred to Coffs Harbour Health Campus.

For **non-emergency patients**, please contact the Medical Centre on 02 66572255 for an appointment (bulk billing is available).

Non emergency patients presenting to ED will be referred to the Medical Centre for review.

RESIDENTIAL AGED CARE & RESPITE

The facility has 21 Aged Care beds available for permanent high / low care residency in single bed rooms. No accommodation bond/charges are required, however, a daily fee is payable.

Short-term Respite is available under the same billing arrangement (daily fee). Please contact the Nurse Unit Manager for further information and/or bookings.

COMMUNITY HEALTH OUTREACH SERVICES

A wide range of services are available to the Plateau community. Anyone can request a service by phoning the following:

- Occupational Therapist 02 6659 5835
- Podiatry 02 6568 2677
- Podiatry (private provider) 02 6651 3824
- Chiropractor (private provider) 02 6658 5550
- Incontinence Advisor 02 6656 7804
- Drug & Alcohol 1300 662263
- Diabetic Educator 02 6656 7854
- Psychologist 0413845681 or 0416094221
- Social Welfare 02 6659 5846
- Child & Family Counsellor 0408676174
- Speech Therapist 02 6568 2677
- Audiometry 02 6656 7200
- Early Childhood Nurse 02 6692 7700
- Aged Care Packages 02 6692 7715
- Mental Health 1300 369 968 (24hr service)
- Mental Health 02 6659 5847 (Community)
- Physiotherapy 02 6692 7711 (requires a referral from your Doctor)

COMMUNITY NURSING

Two (2) Community Registered Nurses cover the Dorrigo township and Plateau west to Ebor, north to Billy's Creek & east to Megan.

Services they provide include:

- ✓ After Hospital Care
- ✓ Wound Care
- ✓ Aged Care Packages
- ✓ Immunisations
- ✓ Health Education
- ✓ Health Service Co-ordination
- ✓ Chronic Disease Management
- ✓ Palliative Care
- ✓ Grief and Loss Support
- ✓ Other individualised care and support

A comprehensive equipment loan pool is maintained and equipment is available short term for a fee

MEDICAL PRACTITIONERS

Dorrigo Medical Centre 02 6657 2255

Doctor Herb, is available by appointment.

Doctors also provide an on call service to the MPS for Inpatient and Emergency Care