



Coffs Harbour Health Campus Expansion



COMPLAINTS REGISTER

As at September 2019

As a condition of State Significant Development approval SSD-8981 the Coffs Harbour Health Campus Expansion is required to keep a record of all complaints received on the project.

This Complaints Register is to be updated monthly and made publicly available on the project website <https://mnclhd.health.nsw.gov.au/hospitals/mnclhd-major-capital-works/>

For more information on our complaints resolution process, please refer to the project Community Communication Strategy, available on the website.

Complaints Register

Reporting period: September 2019

Complaints

Date of complaint	Date of response	Method of complaint	Nature of complaint	Development approval	Project Response	Complaint Status	Is this complaint an Emergency